

*******POOL USE-RESTRICTIONS AND GUIDELINES*******

Effective 05/23/2020

We are excited to welcome you back to our pools and appreciate your patience as we modify our procedures to adhere to compliance with state guidelines. Below is a summary of changes for each facility:

Riverwood Athletic Club	LionsGate Athletic Club	Tralee Athletic Club	Mingo Creek Athletic Club
Max Occupancy = 150	Max Occupancy = 200	Max Occupancy = 100	Max Occupancy = 75
Feature pool currently closed pending completion of renovations/indoor pool usage allowed during this time	Snack Bar Closed		
Enter pool through Athletic Club. Exit will be through Cabana	Lazy river tubes not available, members are allowed to bring a Noodle for use		
Guests limited to linear family only: Grandparents, children, grandchildren	Guests limited to linear family only: Grandparents, children, grandchildren	Guests limited to linear family only: Grandparents, children, grandchildren	Guests limited to linear family only: Grandparents, children, grandchildren
Drink and Snack vending machines available	Drink and Snack vending machines available	Drink and Snack vending machines available	Drink and Snack vending machines available

In order to allow the maximum number of members to enjoy the pool facilities and sufficient time for cleaning, we will be adhering to a 1 ½ hour swim period followed by 30 minutes cleaning of all chairs, bathrooms and high touch areas. During the cleaning period, all members will be asked to leave the pool facility. Please check www.sportsclublive.com for each pool's individual hours; a sample, weekday RAC pool schedule would be:

10:00 A.M. – 11:30 A.M.	Pool Open
11:30 A.M. – 12:00 P.M.	Clear pool and deck; closed for cleaning
12:00 P.M. – 1:30 P.M.	Pool Open
1:30 P.M. – 2:00 P.M.	Clear pool and deck; closed for cleaning
2:00 P.M. – 3:30 P.M.	Pool Open
3:30 P.M. – 4:00 P.M.	Clear pool and deck; closed for cleaning
4:00 P.M. – 5:30 P.M.	Pool Open
5:30 P.M. – 6:00 P.M.	Clear pool and deck; closed for cleaning
6:00 P.M. – Close	Pool Open

Our Employees are working for everyone's protection:

- Each of our employees are trained on revised cleaning protocols to help assist in the cleaning of equipment.
- Each employee will practice recommended social distancing; "further is safer".
- Each employee will monitor the sanitizing stations to ensure materials are available for use.

Member Actions to help us protect everyone:

- Strongly encourage each member to clean the chairs BEFORE and AFTER each use.
- Please exercise 6 ft distancing with pool deck chairs and while waiting in line.
- We recommend all members come dressed, ready to swim to minimize bags/locker usage.
- Members are encouraged to wear protective PPE while on the pool deck. No PPE should be worn in the water.
- Each pool will have a separate entrance and exit. Please follow directional signage.

FREQUENTLY ASKED QUESTIONS:

1. Can you explain Maximum Occupancy?

NC Department of Health and Human Services has provided guidance of limited usage per square footage for each facility. We have evaluated each of our facilities and based our figures on the maximum that can be allowed while maintaining social distancing guidelines. Our employees will be monitoring both pool deck and water occupancy, we appreciate your cooperation in following their instructions.

2. Why is the Sprayground pool at RAC not open?

While our vendor began the project in March, the availability of both the pool tile and plaster was delayed due to COVID-19. Those supply limitations, coupled with cold nights and significant rain days, created factors that were outside of our control. We are pushing to complete the project as soon as possible. We will announce when the pool deck will be closed to allow for the completion of the project. Please see our website and social media for updates.

3. Are there any other projects still in progress?

Yes, there will be new vanities installed in the recently painted RAC Cabana bathrooms. Many of the pool chairs we sent to be restrapped have been returned; however, there are a number of chairs still in progress.

4. Why the 1 ½ hour swim time?

NC Department of Health and Human Services recommends staggering swimming times, and pool occupancy is limited to help prevent the spread of COVID-19. These two factors impacted our decision to implement this time limitation system to allow for the maximum number of our members to enjoy the pool. It also allows time for our employees to perform cleaning on high-touch surfaces and other areas to adhere to the cleaning guidelines. Our goal is to allow the maximum number of members to enjoy the facilities daily.

5. When the deck is cleared at the end of the 1 ½ hour swim time, do I have to take all my belongings?

Yes, we ask that you remove all your belongings. We encourage you minimize your bags and other personal items.

6. Can I get back in line?

Absolutely. Please be aware that cleaning will be performed, but you are welcome to wait in line for the next swim time. Please remember to practice social distancing while in line.

7. Can I bring guests?

We are currently limiting guests to your immediate, linear family. Grandparents, children, and/or grandchildren of each member will be allowed to purchase a guest fee at this time. This allows for the maximum number of members to enjoy the facilities each day.

8. Are babysitter passes still being issued?

Yes, we will still allow babysitter passes under their normal restrictions.

9. Why is the Snack Bar at LionsGate closed? Is any food choice available?

Due to the current restrictions on snack bar operations, we felt it was best at this time to close the snack bar. We have placed drink and snack vending machines at each pool for your convenience.

10. Are we allowed to bring our own drinks and snacks?

Yes, you are welcome to bring your own drinks and snacks. Please remember no glass of any kind and no alcohol is allowed. All tables are not available for use in compliance with NC DHHS guidelines.

11. Will these guidelines apply all summer?

We are closely monitoring guidance from the state authorities and will be assessing these guidelines throughout the pool season. We anticipate modifications will occur. We will post all updates to our website and social media.